

Pet Policy and Agreement



Welcome to Lone Star Court! It is a pleasure having you visit along with your four legged friend. We wish you both a fun and memorable stay. While we are pet friendly, we must keep all our guests comfortable and safe. We do have a responsibility to ensure that all guests receive consideration when pets are in house. Therefore we have established a few policies and guidelines to keep all our guests happy and pleased with our services.

- Maximum of 2 pets per room and under 50 lbs each.
- A \$50 non-refundable pet deposit fee, per pet, will be assessed at check in.
- Pets must be fully trained and restrained at all times.
- Pets must have all shots and vaccinations current. (Hotel has right to ask for records)
- Owners must clean up after pets in all areas of the hotel immediately and appropriately dispose of waste inside and outside of rooms.
- Pets shall remain within your control at all times, either on a leash or in a carrier. Pets may remain alone in guest room as long as the pet is well-behaved and is secured in a pet carrier or crate. However, if your pet is disturbing other guests/staff or causing damage, it cannot be left alone and must remain in your control.
- From 10pm to 8am, pets are not to be left unattended in guest rooms and must remain quiet at all times.
- With the exception of authorized service animals, pets are not allowed in these areas: (a) Water Trough Bar; (b) the fitness center; (c) the pool; (d) meeting rooms
- Housekeeping will not clean your room if your pet is unrestrained and not in a pet carrier or crate. If housekeeping is unable to clean your room and you would like it to be cleaned, please contact Front Desk and make arrangement for room cleaning during normal housekeeping schedule.
- If a pet is deemed dangerous, disruptive, or unhealthy, the hotel has the right to not allow the pet on premise or continue to stay on property. The hotel may require any guest with a pet that has these issues to find other accommodations and has the right to call Animal Control to have the pet removed if necessary.
- Hotel has a right to charge owners for damages caused by pets and any extra cleaning or extermination fees as necessary.
- Owners assume all responsibility for pet's actions at hotel, be it damage to property, injury to staff or other guests and will not hold hotel liable of any responsibility of pet care, loss, or damages.
- The hotel is not responsible for pets that may exit guest rooms or exterior gates, including but not limited to as a result of any hotel staff entry into or access to guest room and premises.

The undersigned agrees to indemnify and hold harmless the hotel, Valencia Group, owners, managers, management company, and their respective agents and employees from any and all liability, damage, fines, or cost of any type: (a) which the hotel may incur as a result of the pet(s); (b) related to your breach of this agreement; or (c) which third parties may assert or claim against the hotel as a result of the pet(s). The undersigned further agrees to release, waive and foreve discharge, and covenant not to sue, the hotel related in any way to this agreement.

THE UNDERSIGNED HAS READ, UNDERSTANDS AND HEREBY AGREES TO COMPLY WITH THE ABOVE POLICY AND AGREEMENT.

Guest signature: _____ Date: _____ Room No. _____

Print Name: _____ Contact No. _____

Pet Breed and brief description: _____